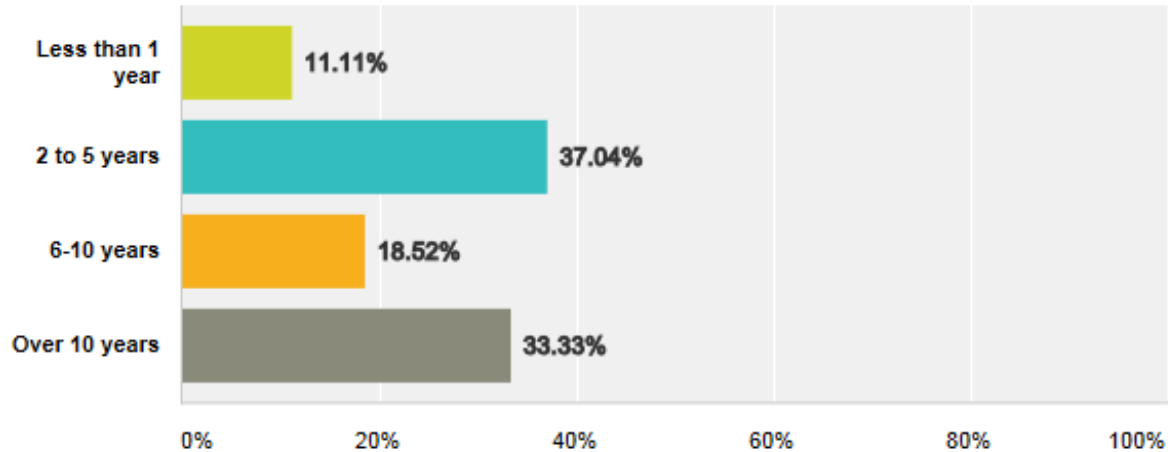


HHC Member Survey February 2013

How long have you been a member of the HHC/Housing and Homeless Taskforce?

Answered: 27 Skipped: 0



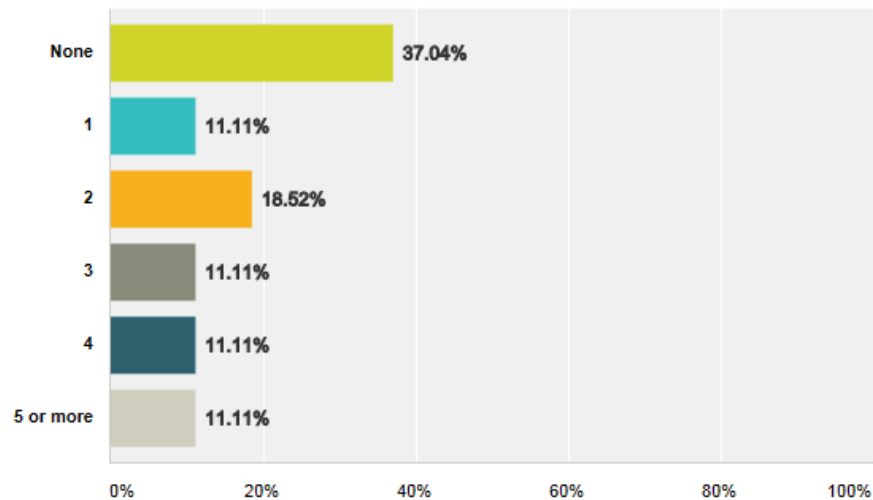
How many regular coalition meetings did you attend in the last 12 months?

18 out of 27 (67%) of respondents attended eight or more monthly HHC meetings.

If the answer was none, why?

How many committees or workgroups did you participate in during the past year?

Answered: 27 Skipped: 0



(5) I can't attend the meetings at the scheduled times

(2) Too busy

(2) Agency already has representation one two committees

(2) New to the area/HHC

(1) Do not get notifications of the meeting dates and times

(1) Illness

(1) Wasn't asked

(1) Agency is in transition

Following are some statements that may reflect how you feel about how the HHC functions and your role in the coalition:

Answered: 27 Skipped: 0

	Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know	Total	Average Rating
The HHC has a sense of cohesiveness and team spirit	0% 0	4.17% 1	54.17% 13	33.33% 8	8.33% 2	24	3.32
The HHC is organized and efficient	0% 0	0% 0	62.50% 15	29.17% 7	8.33% 2	24	3.32
HHC members share a common vision for our community	0% 0	4.35% 1	52.17% 12	39.13% 9	4.35% 1	23	3.36
The HHC has significantly increased community-wide awareness of housing and homeless issues	0% 0	20.83% 5	54.17% 13	20.83% 5	4.17% 1	24	3.00
HHC monthly meetings are interesting and informative	0% 0	0% 0	69.57% 16	26.09% 6	4.35% 1	23	3.27
Members feel free to speak at meetings without fear of being confronted for their views	0% 0	20% 5	36% 9	32% 8	12% 3	25	3.14
My abilities are effectively used by the coalition	0% 0	8.70% 2	52.17% 12	21.74% 5	17.39% 4	23	3.16
I feel strongly committed to the HHC	0% 0	3.85% 1	46.15% 12	46.15% 12	3.85% 1	26	3.44

What is the most important benefit you receive from being an HHC member?

- Networking and community partnerships.
- Information and education about programs and available resources.
- Information about what's working/not working, data, trends, gaps, needs, opportunities for system change, and for impact.
- HUD technical expertise and being informed of rules and regulations.
- Collaboration on a shared goal of reducing homelessness.

What suggestions would you have for ways to increase our membership?

- Workgroups can enlist community partners and stakeholders who are not members of the coalition, yet share the mission of the work group/committee.
- Targeted recruiting- personal invitations to potential members.
- Get community leaders involved outside the City of Syracuse groups.
- College campuses. College students usually want to volunteer in social service programs. Health agencies to get involvement from this group.
- Inform the public through the local media about the HHC's accomplishments- advertise. Discuss where we have been successful and where we need to go, clear discuss of gaps and possible solutions.
- Continue to have speakers who drum up interest at monthly meetings.
- Make meeting topics more broad that affect more than just some members.
- Other options for training/sharing--small breakout interest groups, guest speakers, resources to share with staff, etc.

Who should be invited to join the HHC?

- Hiscock Legal Aid
- Legal Services of CNY
- Jail Ministry
- Justice Center
- Sheriffs, DA's office and public defenders
- Regional Transportation Center
- City School District
- Hospital social workers/administrators
- Common Council members
- City and county elected officials
- Representatives from other government departments
- Business owners
- Private landlords
- Private sector representation-board members of provider agencies
- Individuals who are or have been homeless
- Religious community leaders
- Local churches that have food pantries
- Food Bank of CNY
- Syracuse United Neighbors
- Refugee Resettlement Center
- Huntington Family Center
- Dunbar Association
- Southwest Community Center
- Northeast Community Center
- Rosamond Gifford Foundation
- United Way
- Syracuse Community Health Center
- PEACE Inc.
- Cooperative Federal Credit Union
- Housing Visions/Visions for Change
- Syracuse Housing Authority and Section 8
- Assisted living facilities and independent senior housing

What meeting topics/presentations will be of interest in the coming year?

- Specific presentations from organizations that provide resources to the target population -- "show and tell".
- Have committees do presentations on what they are working on in somewhat detailed manner. One committee each month and then have agencies/programs do presentations.
- Tenant's Rights and Responsibilities.
- Medicaid Managed Care; Affordable Care Act and impact on un-insured.
- Hospital discharge planning, coordinated assessment.
- Home heating energy suppliers (ESCO's) and buyer beware of high-pressured sales to low-income consumers.
- Lack of access to emergency housing; How to engage people once housed. How to better access needed services.
- Better coordination with parole and probation.
- Workgroups on employment rights and maintaining a job, as well as on the job accommodations.
- How the CoC fits with NY state overall housing plan. e.g. OTDA is developing a system to pull local CoC HMIS info. Keep us involved in local CoC progress in this.
- HUD forecast of funding issues, timely updates on federal changes to housing, homeless, and health policies.
- How to train and retain part-time or low-paid staff, different models in other cities (successful and not successful).

What additional activities should we be doing?

- Provide a "housing fair" for providers and the public. Get as many housing related links as possible on the website
- Have some kind of conference or even half day workshop- community forums/smaller workshops to inform people about whom we are and what we do.
- Increased media coverage to promote public awareness of the HHC (consider a "Report to the Community" as a follow-up to the Annual PIT or Gaps & Needs).
- Translate website information to other languages.
- Ice breakers so we can get to know each other better.
- Develop a strategy to address the "FUSE" population (frequent users of service engagement); folks who cycle through shelters, hospital, jail, yet aren't HUD homeless upon discharge.
- Grow homeless programs that promote living independently such as practical assistance.
- Share/discuss new funding opportunities.
- Develop more emphasis on homeless prevention. How do we measure success in this area? What more can be done?
- Independent qualitative analysis of programs and services.
- More transparency as to decision making process for awarding agencies proposals/funding- we need to establish a confidential contact person in order to address these issues as there is nothing in place at this time.
- Review our current bylaws to look for additional ways to improve the structure of the group, seeking guidance from of similarly structured local coalitions.