System Performance Overview
Total number of households and people served in the homeless system and performance overview for 10/01/2019 - 09/30/2020 for NY-505 Initial Submission 2020

4,209 | HOUSEHOLDS

5,325 | PEOPLE

120 | Days Homeless
Average cumulative days homeless

44% | Exits
Exits to permanent destinations

12% | Returns
Returns after exits to permanent destinations
System Performance by Household Type

Households with Days Homeless and Days Homeless by Household Type
Households that had at least one day in ES, SH, TH, or RRH; or at least one day in PSH prior to move-in and the average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects, and days in RRH or PSH prior to move-in.

- Adult Only: 3,370 HH
- Adult & Child: 2,285 HH
- Child Only: 1,085 HH

Exits by Household Type
Percent of households that exited to permanent destinations.

- Adult Only: 2,285 HH exited
  - 38% Exit to permanent destinations
- Adult & Child: 309 HH exited
  - 80% Exit to permanent destinations
- Child Only: 95 HH exited
  - 79% Exit to permanent destinations

Returns by Household Type
Percent of households that returned to the homeless system within six months of exiting to permanent destinations. The universe for the chart is households that exited within the first six months of the report period.

- Adult Only: 438 HH exited
  - 13% Returned after Exits to Permanent Destinations
- Adult & Child: 132 HH exited
  - 6% Returned after Exits to Permanent Destinations
- Child Only: 50 HH exited
  - 24% Returned after Exits to Permanent Destinations
Exits to Permanent Destinations Trend

Number of households that exited from the homeless system and percent that exited to permanent destinations within each of the past three years.

- **2018**: 3,303 HH exited, 37% exited to permanent destinations
- **2019**: 3,297 HH exited, 39% exited to permanent destinations
- **2020**: 2,703 HH exited, 44% exited to permanent destinations

![Graph showing percentage of exits to permanent destinations over the past three years]
Returns to the Homeless System Trend

Percent of households that returned to the homeless system within six months of exiting to a permanent destination within each of the past three years. For the current report period, the universe for the chart is households that exited within the first six months of the report period.

- **2018**
  - 1,236 HH Exited
  - 16% Returned after Exits to Permanent Destinations
    - 192 of 1,236 HH

- **2019**
  - 1,296 HH Exited
  - 15% Returned after Exits to Permanent Destinations
    - 197 of 1,296 HH

- **2020**
  - 623 HH Exited
  - 12% Returned after Exits to Permanent Destinations
    - 76 of 623 HH

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**Percentage of All Exits**

- **2018**
  - All Households
  - Adult Only
  - Adult & Child
  - Child Only

- **2019**
  - All Households
  - Adult Only
  - Adult & Child
  - Child Only

- **2020**
  - All Households
  - Adult Only
  - Adult & Child
  - Child Only
System Performance Map

Households use different combinations of project types during the time they are served in the homeless system. These project type combinations are referred to as pathways. Each pathway has different average cumulative days homeless, exits to permanent housing and returns to the homeless system. The system map shows performance for the main project types in the homeless system and can be filtered to show performance for the main pathways.

120 Days Homeless

- **ES/SH (Emergency Shelter/Safe Haven)**: 3,009 HH (Av. 48 days per HH)
- **RRH (Rapid Re-Housing)**: 721 HH (Av. 275 housed days per HH)
- **PSH (Permanent Supportive Housing)**: 295 HH (Av. 278 pre-move-in days per HH)
- **TH (Transitional Housing)**: 276 HH (Av. 219 days per HH)
- **All Other Pathways**: 30 HH (Av. 91 days to return)

- **33% of 1,962 exiting HH are returns**
- **88% of 409 exiting HH are permanent destinations**

3,370 HH served in Homeless System

System Returns: Av. 91 days to return 12% of 623 exiting HH
### Average Days Homeless

The average cumulative, unduplicated number of days that households were served in ES, SH, or TH projects, and days in RH or PSH prior to move-in.

- **120 DAYS Homeless**
  - Adult Only: 127 days | 2,806 HH
  - Adult & Child: 96 days | 435 HH
  - Child Only: 38 days | 107 HH
Time Distribution of Days Homeless

Average cumulative days homeless and distribution by defined time intervals for each household type.

**127 DAYS**
2,806 Adult Only HH

**96 DAYS**
435 Adult & Child HH

**38 DAYS**
107 Child Only HH

Days Homeless

<table>
<thead>
<tr>
<th>Days Homeless</th>
<th>0-90</th>
<th>91-180</th>
<th>181-365</th>
<th>366+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Only HH</td>
<td>48%</td>
<td>15%</td>
<td>10%</td>
<td>16%</td>
</tr>
<tr>
<td>Adult &amp; Child HH</td>
<td>48%</td>
<td>28%</td>
<td>11%</td>
<td>8%</td>
</tr>
<tr>
<td>Child Only HH</td>
<td>69%</td>
<td>17%</td>
<td>6%</td>
<td>5%</td>
</tr>
</tbody>
</table>

Households

0%  25%  50%  75%  100%
# Days Homeless by Pathway

Percent and number of households that used each pathway and average cumulative days that households in each pathway group were homeless.

<table>
<thead>
<tr>
<th>Pathway</th>
<th>HHs</th>
<th>Days Homeless</th>
<th>Average Days Homeless</th>
</tr>
</thead>
<tbody>
<tr>
<td>ES/SH Only</td>
<td>64%</td>
<td>120 HH</td>
<td>37 Days</td>
</tr>
<tr>
<td>TH Only</td>
<td>4%</td>
<td>120 HH</td>
<td>240 Days</td>
</tr>
<tr>
<td>ES/SH + TH</td>
<td>4%</td>
<td>133 HH</td>
<td>259 Days</td>
</tr>
<tr>
<td>RRH Only</td>
<td>3%</td>
<td>117 HH</td>
<td>27 Days</td>
</tr>
<tr>
<td>ES/SH + RRH</td>
<td>16%</td>
<td>350 HH</td>
<td>98 Days</td>
</tr>
<tr>
<td>TH + RRH</td>
<td>3%</td>
<td>10 HH</td>
<td>162 Days</td>
</tr>
<tr>
<td>ES/SH + TH + RRH</td>
<td>&lt;1%</td>
<td>11 HH</td>
<td>245 Days</td>
</tr>
<tr>
<td>PSH Only</td>
<td>2%</td>
<td>72 HH</td>
<td>692 Days</td>
</tr>
<tr>
<td>ES/SH + PSH</td>
<td>4%</td>
<td>120 HH</td>
<td>159 Days</td>
</tr>
<tr>
<td>ES/SH + RRH + PSH</td>
<td>1%</td>
<td>27 HH</td>
<td>178 Days</td>
</tr>
<tr>
<td>RRH + PSH</td>
<td>&lt;1%</td>
<td>10 HH</td>
<td>426 Days</td>
</tr>
<tr>
<td>All Other Pathways</td>
<td>&lt;1%</td>
<td>30 HH</td>
<td>221 Days</td>
</tr>
</tbody>
</table>
Days Homeless by Population Group
Percent and number of households in each population group and average cumulative days homeless for each population group.
44% Exited to Permanent Destinations
1,196 of 2,703 HH

Exits from the Homeless System
Percent of households that exited to permanent destinations.

- Adult Only: 38% | 866 HH
- Adult & Child: 80% | 246 HH
- Child Only: 79% | 75 HH
**Exits by Destination Type**

Percent of households that exited to permanent, temporary, and unknown destinations by household type.

- **2,703 HH Exited**
  - Adult Only HH Exited (2,285):
    - Permanent Destinations: 38%
    - Temporary Destinations: 28%
    - Unknown Destinations: 34%
  - Adult & Child HH Exited (309):
    - Permanent Destinations: 80%
    - Temporary Destinations: 15%
    - Unknown Destinations: 6%
  - Child Only HH Exited (95):
    - Permanent Destinations: 79%
    - Temporary Destinations: 19%
    - Unknown Destinations: 2%
Exits to Permanent Destinations Trend

Number of households that exited from the homeless system and percent that exited to permanent destinations within each of the past three years.

- **2018**
  - 3,303 HH exited
  - 37% exited to permanent destinations

- **2019**
  - 3,297 HH exited
  - 39% exited to permanent destinations

- **2020**
  - 2,703 HH exited
  - 44% exited to permanent destinations

---

**Graph:**

- **Y-axis:** Percentage of all exits
- **X-axis:** Years 2018, 2019, 2020
- **Legend:**
  - All Households
  - Adult Only
  - Adult & Child
  - Child Only
Exits by Pathway

Percent and number of households that used each pathway, and percent and number of households in each pathway group that exited to permanent, temporary and unknown destinations.

All Exiting HH (2,703)

44% Exited to Permanent Destinations

Exited to All Destination Types

All Households: 100% (2,703 HH exited)

ES/SH Only: 74% (1,992 HH exited)

TH Only: 3% (74 HH exited)

ES/SH + TH: 3% (80 HH exited)

RRH Only: 3% (73 HH exited)

ES/SH + RRH: 12% (329 HH exited)

TH + RRH: <1% (4 HH exited)

ES/SH + TH + RRH: <1% (3 HH exited)

PSH Only: 4% (108 HH exited)

ES/SH + PSH: 1% (32 HH exited)

ES/SH + RRH + PSH: <1% (1 HH exited)

RRH + PSH: <1% (1 HH exited)

All Other Pathways: <1% (6 HH exited)
Exits by Population Group

Percent and number of households in each population group, and percent and number of households in each population group that exited to permanent, temporary and unknown destinations.

<table>
<thead>
<tr>
<th>Population Group</th>
<th>Percent Exiting</th>
<th>Exited to Permanent Destinations</th>
<th>Total Exiting HH</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exiting HH</td>
<td>44%</td>
<td>2,703 HH</td>
<td>2,703 HH</td>
</tr>
<tr>
<td>AO 55+</td>
<td>32%</td>
<td>359 HH</td>
<td>1,074 HH</td>
</tr>
<tr>
<td>AC Parenting 18-24 year old</td>
<td>5%</td>
<td>50 HH</td>
<td>100 HH</td>
</tr>
<tr>
<td>AC 3+ children</td>
<td>0%</td>
<td>72 HH</td>
<td>72 HH</td>
</tr>
<tr>
<td>White, Non-Hispanic/Non-Latino</td>
<td>52%</td>
<td>1,394 HH</td>
<td>2,664 HH</td>
</tr>
<tr>
<td>White, Hispanic/Latino</td>
<td>4%</td>
<td>126 HH</td>
<td>126 HH</td>
</tr>
<tr>
<td>Black or African American</td>
<td>35%</td>
<td>938 HH</td>
<td>2,607 HH</td>
</tr>
<tr>
<td>Asian</td>
<td>&lt;1%</td>
<td>10 HH</td>
<td>10 HH</td>
</tr>
<tr>
<td>American Indian or Alaska Native</td>
<td>1%</td>
<td>31 HH</td>
<td>31 HH</td>
</tr>
<tr>
<td>Native Hawaiian/Other Pacific Islander</td>
<td>1%</td>
<td>17 HH</td>
<td>17 HH</td>
</tr>
<tr>
<td>Multiple Races</td>
<td>6%</td>
<td>170 HH</td>
<td>170 HH</td>
</tr>
<tr>
<td>Fleeing domestic violence</td>
<td>31%</td>
<td>288 HH</td>
<td>288 HH</td>
</tr>
<tr>
<td>Have a disabled member</td>
<td>6%</td>
<td>1,709 HH</td>
<td>1,709 HH</td>
</tr>
<tr>
<td>Have PSH Move-In Date</td>
<td>1%</td>
<td>21 HH</td>
<td>21 HH</td>
</tr>
<tr>
<td>First-time homeless</td>
<td>50%</td>
<td>1,347 HH</td>
<td>1,347 HH</td>
</tr>
<tr>
<td>Returners from a Permanent Destination</td>
<td>6%</td>
<td>170 HH</td>
<td>170 HH</td>
</tr>
</tbody>
</table>
Exits by Destination
Percent of households that exited to each destination within the permanent, temporary, and unknown destination types.

44% | 1,196 HH
Permanent Destinations

26% | 715 HH
Temporary Destinations

29% | 792 HH
Unknown Destinations

[Bar charts showing distribution of destinations for all households and population groups]
Returns to the Homeless System

Percent of households that returned to the homeless system within six months of exiting to a permanent destination. Results are shown for the exit cohort selected in the dropdown.

HH that Exited in the first 6 mo of the Current Report Period

12% RETURNS 76 of 623 HH

- Adult Only: 13% of 56 HH
- Adult & Child: 6% of 8 HH
- Child Only: 24% of 12 HH

Green represents Permanent Destinations, Red represents Returns
Time Distribution of Returns

Number of households that returned to the homeless system after exiting to a permanent destination and the percent of households who returned within each of the defined time intervals. Results are shown for the exit cohort selected in the dropdown. Return rates are cumulative for the timeframes available for each cohort; only the oldest cohort has return rates for the full three-year period.

HH that exited in the first 6 mo of the current report period:

- **56** Adult Only HH Returned
- **8** Adult & Child HH Returned
- **12** Child Only HH Returned

Percentage by time frame:

- 15-30 days: 4%, 1%, 0%
- 31-60 days: 4%, 1%, 6%
- 61-90 days: 1%, 1%, 10%
- 91-180 days: 5%, 1%, 8%
Returns to the Homeless System Trend

Percent of households that returned to the homeless system within 6, 12, and 24 months after exiting to a permanent destination. Returns are shown for all three cohorts in the dataset.

| All Households | All Population Groups | All Destination Types |

![Graph showing returns to the homeless system trend](image)
Returns by Pathway

Percent and number of households that returned to the homeless system within six months after exiting from each pathway, and the percent and number of households in each pathway group that returned. Results are shown for the exit cohort selected in the dropdown.

<table>
<thead>
<tr>
<th>HH that Exit in the first 6 mo of the Current Report Period</th>
<th>All Households</th>
<th>All Destination Types</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All Exiting HH (1,601)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>All Households</strong></td>
<td>21% returned within 6 months</td>
<td>21% of 1,601 HH</td>
</tr>
<tr>
<td><strong>ES/SH Only</strong></td>
<td>8% of 1,322 HH exited</td>
<td>23% of 1,322 HH</td>
</tr>
<tr>
<td><strong>TH Only</strong></td>
<td>3% of 43 HH exited</td>
<td>5% of 43 HH</td>
</tr>
<tr>
<td><strong>ES/SH + TH</strong></td>
<td>2% of 34 HH exited</td>
<td>9% of 34 HH</td>
</tr>
<tr>
<td><strong>RRH Only</strong></td>
<td>2% of 36 HH exited</td>
<td>11% of 36 HH</td>
</tr>
<tr>
<td><strong>ES/SH + RRH</strong></td>
<td>9% of 147 HH exited</td>
<td>19% of 147 HH</td>
</tr>
<tr>
<td><strong>TH + RRH</strong></td>
<td>&lt;1% of 1 HH exited</td>
<td>0% of 1 HH</td>
</tr>
<tr>
<td><strong>ES/SH + TH + RRH</strong></td>
<td>&lt;1% of 4 HH exited</td>
<td>25% of 4 HH</td>
</tr>
<tr>
<td><strong>PSH Only</strong></td>
<td>&lt;1% of 8 HH exited</td>
<td>0% of 8 HH</td>
</tr>
<tr>
<td><strong>ES/SH + PSH</strong></td>
<td>&lt;1% of 6 HH exited</td>
<td>17% of 6 HH</td>
</tr>
<tr>
<td><strong>ES/SH + RRH + PSH</strong></td>
<td>0% of 0 HH exited</td>
<td>0% of 0 HH</td>
</tr>
<tr>
<td><strong>RRH + PSH</strong></td>
<td>0% of 0 HH exited</td>
<td>0% of 0 HH</td>
</tr>
<tr>
<td><strong>All Other Pathways</strong></td>
<td>0% of 0 HH exited</td>
<td>0% of 0 HH</td>
</tr>
</tbody>
</table>

*All Destinations, Permanent Destinations, Temporary Destinations, Unknown Destinations, Returns*
Returns by Population Group

Percent and number of households in each population group that exited the homeless system, and percent and number of exiting households who returned within six months. Results are shown for the exit cohort selected in the dropdown.

HH that Exit in the first 6 mo of the Current Report Period  

<table>
<thead>
<tr>
<th>Population Group</th>
<th>Returned after exit to All Destination Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exiting HH</td>
<td>21%</td>
</tr>
<tr>
<td>AO 55+</td>
<td>21%</td>
</tr>
<tr>
<td>AC Parenting 18-24 year old</td>
<td>14%</td>
</tr>
<tr>
<td>AC 3+ children</td>
<td>11%</td>
</tr>
<tr>
<td>White, Non-Hispanic/Non-Latino</td>
<td>19%</td>
</tr>
<tr>
<td>White, Hispanic/Latino</td>
<td>24%</td>
</tr>
<tr>
<td>Black or African American</td>
<td>24%</td>
</tr>
<tr>
<td>Asian</td>
<td>0%</td>
</tr>
<tr>
<td>American Indian or Alaska Native</td>
<td>35%</td>
</tr>
<tr>
<td>Native Hawaiian/Other Pacific Islander</td>
<td>18%</td>
</tr>
<tr>
<td>Multiple Races</td>
<td>21%</td>
</tr>
<tr>
<td>Fleeing domestic violence</td>
<td>18%</td>
</tr>
<tr>
<td>Have a disabled member</td>
<td>23%</td>
</tr>
<tr>
<td>First-time homeless</td>
<td>10%</td>
</tr>
<tr>
<td>Returns from a Permanent Destination</td>
<td>26%</td>
</tr>
</tbody>
</table>

Legend:
- All Destinations
- Permanent Destinations
- Temporary Destinations
- Unknown Destinations
- Returns
Returns by Destination Type

The percent of households that returned within six months of exiting the homeless system to permanent, temporary, or unknown destinations. Results are shown for the exit cohort selected in the dropdown.

- **623 HH exited**
  - 12% Returned after Exits to Permanent Destinations
  - 76 of 823 HH

- **477 HH exited**
  - 33% Returned after Exits to Temporary Destinations
  - 156 of 477 HH

- **501 HH exited**
  - 21% Returned after Exits to Unknown Destinations
  - 106 of 501 HH

Colors:
- Green: Permanent Destinations
- Orange: Temporary Destinations
- Yellow: Unknown Destinations
- Red: Returns
Demographics Overview: Sheltered Homelessness

Demographic characteristics of households and people served in the homeless system including those only served in PSH during the report period.

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Households (HH)</td>
<td>2,931</td>
</tr>
<tr>
<td>Heads of Household (HoH) and Adults</td>
<td>2,993</td>
</tr>
<tr>
<td>People</td>
<td>3,606</td>
</tr>
</tbody>
</table>
Gender of Holt and Adults: 2,993 People

- Female 35% | 1,041
- Male 65% | 1,992
- Transgender or gender non-conforming <1% | 12
- Unknown <1% | 2
Age of All Persons in Household: 3,606 People

- Young children (0-5) 9% | 312
- School-aged children (6-17) 11% | 401
- Young adults (18-24) 11% | 394
- Adults (25-54) 57% | 2,071
- Adults (55-64) 9% | 337
- Older adults (65+) 2% | 78
- Unknown <1% | 13
### Race and Ethnicity of HoH and Adults: 2,993 People

- **White, Non-Hispanic/Non-Latino**: 52% | 1,542
- **White, Hispanic/Latino**: 5% | 145
- **Black or African American**: 33% | 1,041
- **Asian**: <1% | 8
- **American Indian or Alaska Native**: 1% | 38
- **Native Hawaiian/Other Pacific Islander**: 1% | 19
- **Multiple races**: 6% | 184
- **Unknown**: 1% | 16
Household Composition: 2,931 HH

- Household of 1 person 88% | 2,574
- Household of 2+ adults 1% | 31
- Household of 2+ children <1% | 2
- Single adult with 1-2 children 6% | 180
- Single adult with 3+ children 2% | 52
- 2+ adults with 1-2 children 2% | 58
- 2+ adults with 3+ children 1% | 20
- Other household <1% | 14
Veteran Status of Adults: 2,885 People

- 5% | 142 Veterans
- 92% | 2,664 Non-veterans
- 3% | 79 Unknown
Domestic Violence Status of HoH and Adults: 2,998 People

- 70% | 2,102 Not a DV survivor
- 10% | 297 DV survivor and currently fleeing
- 16% | 479 DV survivor and not currently fleeing or unknown fleeing status
- 4% | 115 DV status unknown
Chronic Homelessness and Disabling Condition of HoH and Adults: 2,993 People

- Chronically homeless 9% (261)
- 365+ days homeless, 4+ occasions, no disabling condition 1% (40)
- 365+ days homeless, 2-3 occasions, has disabling condition 1% (27)
- 365+ days homeless, <4 occasions, no disabling condition <1% (8)
  - 270-364 days homeless, has disabling condition 2% (57)
  - 270-364 days homeless, no disabling condition <1% (8)
- <270 days homeless, has disabling condition 52% (1,558)
- <270 days homeless, no disabling condition 34% (1,019)
System Engagement: 2,931 HH

- 54% | 1,596 First time homeless in the system
- 6% | 225 Returning from a permanent destination
- 10% | 280 Re-engaging from a temporary destination
- 10% | 262 Re-engaging from an unknown destination
- 19% | 548 Continuously homeless
Geography Where HH Was Served:
2,931 HH

- 71% | 2,073 Served in city
- 0% | 0 Served in suburb
- 29% | 858 Served in rural
- 0% | 0 Served in unknown
Prior Living Situation for Households: 2,931 HH

- Homeless street 14% | 416
- Homeless sheltered 11% | 331
- Temporary situations 3% | 87
- Institutional situations 2% | 61
- Permanent housing 49% | 1,434
- Unknown 2% | 49
Demographics Comparison
Comparison of demographic characteristics of households, heads of households, and adults served in Shelters & Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing.

Households Served by Project Type

- 2,931 HH served
  Emergency Shelter/Safe Haven & Transitional Housing

- 721 HH served
  Rapid Re-Housing

- 1,103 HH served
  Permanent Supportive Housing
Veteran Status of Adults

- 2,885 HS/SH & TH
- 749 RBH
- 1,154 PSH

Legend:
- Veterans
- Non-veterans
- Unknown
### Domestic Violence Status of HoH and Adults

<table>
<thead>
<tr>
<th></th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESH &amp; TH</td>
<td>2,993</td>
</tr>
<tr>
<td>R8H</td>
<td>780</td>
</tr>
<tr>
<td>PSH</td>
<td>1,154</td>
</tr>
</tbody>
</table>

*Not a DV survivor, DV survivor and currently fleeing, DV survivor and not currently fleeing or unknown fleeing status, DV status unknown*
Chronic Homelessness and Disabling Condition of HoH and Adults

- ES/SH & TH: 2,993
- RRH: 780
- PSH: 1,314

- Chronically homeless
- 365+ days homeless, 4+ occasions, no disabling condition
- 365+ days homeless, 2-3 occasions, has disabling condition
- 365+ days homeless, <4 occasions, no disabling condition
- 270-364 days homeless, has disabling condition
- 270-364 days homeless, no disabling condition
- <270 days homeless, has disabling condition
- <270 days homeless, no disabling condition
Geography Where Household Was Served

- BS/SH & TH: 2,931
- RSH: 721
- PSH: 1,103

Legend:
- Served in city
- Served in suburb
- Served in rural
- Served in unknown
Prior Living Situation for Households

- BS/SH & TH: 2,931
- RSH: 721
- PSH: 1,103

Legend:
- Homeless street
- Homeless sheltered
- Temporary situations
- Institutional situations
- Permanent housing
- Unknown